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#3

IN THE UNITED STATES  
PATENT AND TRADEMARK OFFICE

PATENT APPLICATION

Inventor(s) Paul Bette  
Harold Guardo  
Monowar Hossain

COPY OF PAPERS  
ORIGINALLY FILED

Case 2000-0587

Serial No. 10/007,832 Group Art Unit 2184

Filed November 5, 2001

Title Methods Of Proactive Network Maintenance By Automatic Creation Of  
Trouble Tickets

THE ASSISTANT COMMISSIONER FOR PATENTS  
WASHINGTON, D.C. 20231

SIR:

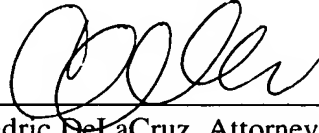
Enclosed are the formal drawings (10 sheets) for the above-identified application.  
Please substitute these formal drawings for the informal drawings filed with the  
application.

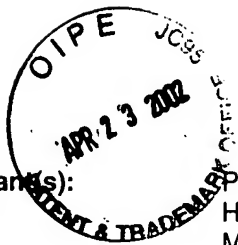
Respectfully,

Paul Bette  
Harold Guardo  
Monowar Hossain

Date: 4-12-02  
AT&T Corp.

Attd.  
10 Sheet Formal Drawings

By:   
Cedric DeLaCruz, Attorney  
Reg. No. 36498  
908-221-5430



IN THE UNITED STATES  
PATENT AND TRADEMARK OFFICE

Applicant(s): Paul Bette  
Harold Guardo  
Monowar Hossain

Attorney Docket No.: 2000-0587

Application No.: 10/007,832

Filing Date: November 5, 2001

Examiner Name:

Group Art Unit: 2184

Title: Methods of Proactive Network Maintenance By Automatic Creation Of Trouble Tickets

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COMMISSIONER FOR PATENTS  
WASHINGTON, D.C. 20231  
Attention: Initial Patent Examination Division

**RESPONSE TO NOTICE TO FILE CORRECTED APPLICATION PAPERS**  
**Filing Date Granted**

In response to the Notice to File Corrected Application Papers, applicant submits 10 sheets of substitute formal drawings in compliance with 37 CFR 1.84.

In the event of any non-payment or improper payment of a required fee, the Director is authorized to charge or to credit **AT&T Corp. Deposit Account No. 01-2745** as required to correct the error.

A copy of the Notice to File Corrected Application Papers is also enclosed.

Date: 04/12/2002

By: 

Cedric G. DeLaCruz

Attorney for Applicant(s)

Reg. No.: 36498

T: 908-221-5430

F: 732-368-6932

AT&T CORP.

P.O. Box 4110

Middletown, New Jersey 07748-4110



UNITED STATES PATENT AND TRADEMARK OFFICE

COMMISSIONER FOR PATENTS  
UNITED STATES PATENT AND TRADEMARK OFFICE  
WASHINGTON, D.C. 20231  
www.uspto.gov

APPLICATION NUMBER	FILING/RECEIPT DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NUMBER
10/007,832	11/05/2001	Paul Bette	2000-0587

CONFIRMATION NO. 7615

26652  
AT&T CORP.  
P.O. BOX 4110  
MIDDLETOWN, NJ 07748

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FORMALITIES LETTER



\*OC000000007277150\*

Date Mailed: 01/08/2002

## NOTICE TO FILE CORRECTED APPLICATION PAPERS

*Filing Date Granted*

This application has been accorded an Application Number and Filing Date. The application, however, is informal since it does not comply with the regulations for the reason(s) indicated below. Applicant is given **TWO MONTHS** from the date of this Notice within which to correct the informalities indicated below. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a)

The required item(s) identified below must be timely submitted to avoid abandonment:

- Substitute drawings in compliance with 37 CFR 1.84 because:
  - drawing sheets do not have the appropriate margin(s) (see 37 CFR 1.84(g)). Each sheet must include a top margin of at least 2.5 cm. (1 inch), a left side margin of at least 2.5 cm. (1 inch), a right side margin of at least 1.5 cm. (5/8 inch), and a bottom margin of at least 1.0 cm. (3/8 inch);

*A copy of this notice MUST be returned with the reply.*

Customer Service Center

Initial Patent Examination Division (703) 308-1202

PART 1 - ATTORNEY/APPLICANT COPY

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NOT DOCKETED	
JAN 14 2002	
PREVIOUSLY DOCKETED	
PREVIOUSLY ABANDONED	
FILED BY	

**TRANSMITTAL  
FORM**

(to be used for all correspondence after initial filing)

Application Number 10/007832

Filing Date 11/05/2001

First Named Inventor Paul Bette et al.

Group Art Unit 2184

Examiner Name

Attorney Docket Number 2000-0587

Total Number of Pages in this Submission

**Enclosures (check all that apply)**

- ☒ Fee Transmittal Form
- ☒ Fee Attached
- ☐ Amendment / Response
- ☐ After Final
- ☐ Affidavits / Declaration(s)
- ☒ Extension of Time Request
- ☐ Express Abandonment Request
- ☐ Information Disclosure Statement
- ☐ Certified Copy of Priority Document(s)
- ☐ Response to Missing Parts under 37 CFR 1.52 or 1.53
- ☐ Response to Missing Parts/Incomplete Application

- ☐ Assignment & Recordation Cover Sheet
- ☒ Drawing(s) & Letter to Official Draftsman
- ☐ Licensing-related Papers
- ☐ Petition to the Commissioner
- ☐ Petition to Convert a Provisional Application
- ☐ Power of Attorney, Revocation Change of Correspondence Address
- ☐ Terminal Disclaimer
- ☐ Request for Refund

- ☐ After Allowance Communication to Group
- ☐ Appeal Communications to Board of Appeals and Interferences
- ☐ Appeal Communications to Group (Appeal Notice, Brief, Reply Brief)
- ☐ Proprietary Information
- ☐ Status Letter
- ☒ Return Receipt Postcard
- ☐ CD, Number of CDs
- ☒ Additional enclosure(s) (please identify below)

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Copy of Notice to File Corrected Application Papers

Remarks

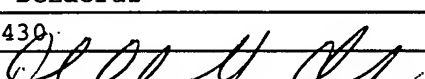
**CORRESPONDENCE ADDRESS**☒ Customer Number or Bar Code Label

Customer Number - 26652

or ☒ Correspondence address below

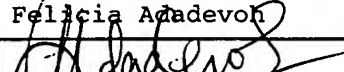
<b>NAME</b>	Samuel H. Dworesky				
<b>ADDRESS</b>	AT&T CORP. P.O. Box 4110				
<b>CITY</b>	Middletown	<b>STATE</b>	New Jersey	<b>ZIP CODE</b>	07748-4110
<b>COUNTRY</b>	United States of America			<b>FAX</b>	732-368-6932

**SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT REQUIRED**

<b>NAME</b>	Cedric G. DeLaCruz	<b>Reg. #</b>	36498
<b>TELEPHONE</b>	908-221-5430		
<b>SIGNATURE</b>		<b>DATE</b>	04/12/2002

**CERTIFICATE OF MAILING**

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage thereon as first class mail in an envelope addressed to: Commissioner for Patents, Washington, D.C. 20231 on this date: 04/12/2002

<b>Type or Printed Name</b>	Felicia Adadevoh		
<b>Signature</b>		<b>Date</b>	04/12/2002

SEND TO: Commissioner for Patents, Washington, D.C. 20231

**FEE TRANSMITTAL**

Patent Fees are subject to annual revision.

Complete in brown

Application Number 10/007832  
 Filing Date 11/05/2001  
 First Named Inventor Paul Bette et al.  
 Examiner Name  
 Group/Art Unit 2184  
 Attorney Docket No. 2000-0587

**COPY OF PAPERS  
 ORIGINALLY FILED**

**TOTAL AMOUNT  
 OF PAYMENT** \$400

**METHOD OF PAYMENT (check one)**

1. The Commissioner is hereby authorized to charge indicated fees and credit any overpayments to:

Deposit Account Number 01-2745  
 Deposit Account Name AT&T CORP.

☒ Charge Any Additional Fee Required Under 37 CFR 1.16 and 1.17 ☐ Charge the Issue Fee Set in 37 CFR 1.18 at the Mailing Date of the Notice of Allowance

**FEE CALCULATION****1. FILING FEE**

Large Fee Code	Entity Fee(\$)	Fee Description	Fee Paid
101	740	Utility(37CFR 1.53(b)) / CPA(37CFR 1.53(d)) Filing Fee	
106	330	Design Filing Fee	
108	740	Reissue Filing Fee	
114	160	Provisional Filing Fee	

**SUBTOTAL (1)** 0**2. CLAIMS**

- ☐ Filing Under 37CFR 1.53 (b)  
☐ CPA Under 37CFR 1.53 (d)  
☐ Amendment

Extra Claims		Fee from below	Fee Paid
Total	- 20 =	0 x 18 =	0
Ind.	- 3 =	0 x 84 =	0
Multiple Dependent Claims			0

Large Fee Code	Entity Fee(\$)	Fee Description
103	18	Claims in excess of 20
102	84	Independent Claims in excess of 3
104	280	Multiple Dependent Claims
109	84	** Reissue independent claims over original patent
110	18	** Reissue claims in excess of 20 and over original patent

\*\* or number previously paid, if greater; for Reissues, see above

**SUBTOTAL (2)** 0**FEE CALCULATION (continued)****3. ADDITIONAL FEES**

Large Fee Code	Entity Fee(\$)	Fee Description	Fee Paid
105	130	Surcharge - late filing fee or oath	
127	50	Surcharge - late provisional filing fee or cover sheet	
139	130	Non-English specification	
147	2520	For filing a request for reexamination	
112*	920	Requesting publication of SIR prior to Examiner action	
113*	1840	Requesting publication of SIR after Examiner action	
115	110	Extension for reply within first month	
116	400	Extension for reply within second month	400
117	920	Extension for reply within third month	
118	1440	Extension for reply within fourth month	
128	1960	Extension for reply within fifth month	
119	320	Notice of Appeal	
120	320	Filing a brief in support of an appeal	
121	280	Request for oral hearing	
195	300	Publication fee	
140	110	Petition to revive - unavoidable	
141	1280	Petition to revive - unintentional	
142	1280	Utility issue fee (or reissue)	
143	460	Design issue fee	
122	130	Petitions to the Commissioner	
123	50	Petitions related to provisional applications	
126	180	Submission of Information Disclosure Statement	
581	40	Recording each patent assignment per property (times number of properties)	
146	740	Filing a submission after final rejection (37 CFR 1.129(a))	
149	740	For each additional invention to be examined (37 CFR 1.129(b))	
179	710	Request for Continued Examination (RCE)	
169	900	Request for expedited exam of a design application	

Other fee (specify):

**SUBTOTAL (3)** 400**SUBMITTED BY**

Typed or Printed Name Cedric G. DeLaCruz

Complete (if applicable)

Reg. Number 36498

Signature

Date

4-16-02

Deposit Account User ID